



Sustainability Policy Statement

Eaton Smart, Hong Kong recognises the impact that our business, products and services have on the environment and local neighboring communities in the district of Jordan, Kowloon, Hong Kong. As key stakeholders in the industry we acknowledge our dependency on the environment and are committed to proactively managing potential environmental and social risks to reduce our combined environmental footprint.

As a hotel we are equally committed to actively developing programmes, policies and initiatives to ensure continual improvement in environmental and social sustainability and annual benchmarking as a minimum level of performance. We are also committed to applying holistic and integrated approaches to ensure we meet our corporate social and environmental responsibilities to our stakeholders, guests, colleagues, suppliers and neighboring communities.

Eaton Smart, Hong Kong is uniquely located on the corner of Nathan and Gascoigne Road in the thriving suburb of Jordan. Eaton Smart features a unique and easily accessible range of facilities and efficient, streamlined operations that ensure an effortless and engaging hospitality experience for today's frequent traveler. The hotel has a total of 465 rooms ranging from standard accommodation options to club and suit facilities for the most discerning of guests. The hotel has seven food and beverage outlets with a total seating capacity to cater for 590 guests. Eaton Smart provides various meeting and conference facilities catering for a total of 1176 guests at any one time. In addition the hotel also offers a fully equipped health club and outdoor pool facility for leisure travels.

In terms of the hotels environmental management approach; an Executive Environmental Plan has been developed and key performance areas specific to the accommodation sector have been identified. These include management of Green House Gas Emissions, Energy Efficiency Conservation Management, Management of Freshwater Resources, Ecosystem Conservation Management, Management of Social and Cultural Issues, Land use Planning and Management, Air Quality Protection and Noise Control, Wastewater Management, Solid Waste Management and the Storage of Environmentally Harmful Substances.

To strengthen our approach to sustainability we have identified the following aims and objectives:

- Ensure compliance with local environmental legislation and guidelines as a minimum level of performance
- Achieve EarthCheck Silver Certification
- Ensure transparent and credible reporting of internal and external initiatives, policies and programmes.
- Consult key stakeholders, local business, suppliers and colleagues to identify key environmental and social issues.
- Implementation of community service programmes aimed at strengthening awareness and environmental education.

- Identification and implementation of industry best practice initiatives to ensure continual improvement.
- Replacement of chemical products with environmentally friendly and socially acceptable alternatives.

As a company we are equally committed to raising the bar of corporate social and environmental responsibility and are committed to pollution prevention, maintaining, monitoring and evaluating our operational performance. As a hotel we are also committed to developing ongoing training programmes to encourage our colleagues to be better environmental stewards both at work and at home.

Eaton Smart, Hong Kong has appointed Maggie Tsui as the EarthCheck Coordinator to ensure ongoing environmental and social performance, identification of environmental risks, maintain monitoring records and to implement social and environmental measures for improvement.

In meeting our commitment as an environmental conscious and committed brand we also give special consideration to employing and empowering local employees and wherever possible environmentally sustainable, products and services will be sourced locally. We encourage all staff to present our commitment to environmental and social sustainability and our commitments under the EarthCheck programme to our guests, suppliers, contractors, agents and wholesalers.



26/4/2011

Signed

Date

John Dick
Managing Director – Eaton Smart, Hong Kong
Vice President – Environmental Strategy